

INFORMATION PRIVACY STATEMENT

Next Health Pty Ltd provides, through expert medical specialists, independent medical assessments for the legal profession, the insurers, government departments/agencies and employers.

Our Privacy Obligations

We respect your privacy by treating all your personal and sensitive information as confidential and by handling it in accordance with the Privacy Act 1988 (Cth), the Australian Privacy Principles and other applicable State/Territory Health Records Acts. We have adopted internal policies and procedures to ensure that all information provided to us is collected, held, used and disclosed in accordance with applicable law.

Our detailed Privacy Policy is available on our website at www.nexthealth.com.au or at our reception on request.

What information do we hold?

We hold personal information provided by the organisation that referred you to us, or you, which is necessary to assess and evaluate you for the purpose of providing, to the referring party, an independent medical assessment regarding your health status and/or work capacity.

You will also provide personal information to us directly during the course of your assessment.

The type of information may include personal information (such as your name, contact details, age, sex, work history, lifestyle activities), information about your health (such as a full medical history and medical details) and any accident or injury details (if applicable).

We may also collect this information from other sources, such as your treating doctors, medical health professionals or other health care providers where appropriately authorised by you.

When do we use or disclose your information?

We will only use or disclose your personal information, for the purpose for which it was collected, to the person or organisation that referred you to us, or as otherwise required by law.

We rely on the information you provide to us to ensure that a complete and factual evaluation of your health status can be provided to the referring party.

If you choose to withhold consent for Next Health to disclose your personal information to the referring organisation, then the assessment cannot proceed.

How will your information be protected?

Next Health is committed to protecting the confidentiality of any information that we collect and ensuring that your information is held safely and securely. We maintain protocols in accordance with the Privacy Act to protect your information from unauthorised access, misuse, loss, modification and disclosure (by means of physical, electronic and personnel security measures).

We will take reasonable steps to destroy or permanently de-identify any personal or sensitive information we hold that is no longer required for any purpose, subject to any retention requirements specified by applicable State/Territory Health Records Acts, or subject to any other Australian Law.

Can you access your information?

Should you wish to access the assessment report produced as the result of your assessment, [please contact the organisation that referred you to us in the first instance as that may be quicker than requesting a copy from us.](#)

You have a right to request access to the personal information we have collected and hold about you. We will provide you with access to the information, unless we advise you that direct access is denied under the exemption provisions of Australian Privacy Principles. In providing access we may, because of a medical duty-of-care, release your independent medical assessment report to your nominated treating medical practitioner for discussion with you before you receive a copy.

We will not charge you for lodging a request for access to the personal information we have collected about you, however, depending on the extent of your request, we may levy a reasonable charge reflective of the cost to us of providing access to any information. Details of relevant fees can be obtained from our Privacy Officer.

More information

Our handling of information (including information previously collected) will be governed by the most recent version of our policy.

If you have any further queries, please contact our Privacy Officer:

Privacy Officer
Next Health
29 Walters Drive
Osborne Park WA 6017

or via email to: privacy@nexthealth.com.au